

FIELD SERVICE – HEAVY EQUIPMENT TECHNICIAN – HIGH GROUND EQUIPMENT Newton, NH

Are you interested in a ground-floor management opportunity with a fast-growing company?

High Ground Equipment is the New England Dealer for Terex-Finlay (Crushers and Screeners), Terex-CBI (Grinders) and Terex-Ecotec (Shredders and Trommels). We provide equipment rentals and sales as well parts and service support for all our product lines. Currently serving 200+ existing New England customers. We are currently located inside the Terex manufacturing facility in Newton, NH but we are moving to an independent facility in 2021 to be in the Southern NH (Manchester, Rt101 East - area).

High Ground Equipment is looking for a Field Service Technician – Heavy Equipment Technician to support customer and company owned Crushers, Screeners, Grinders and Shredders. **We will also consider a trainee candidate with basic skills.**

As High Ground's Field Service Technician, you'll participate in the growth of New England's newest Terex Material Processing dedicated dealer. You'll get comprehensive training on the products and have ongoing direct access to manufacturer technical support resources. You'll initially work alongside a trained experienced field service engineer/manager who will help you to become familiar with each of the machines we work with. You'll have the opportunity join us on the ground floor and help the company grow.

Compensation will include a base level of salary and/or hourly rate \$25-\$35/hour – plus additional incentives for assisting with sales of parts, labor and machinery. During the training period and through the early stages of business development, you'll receive guaranteed earnings. Includes paid vacation, and participation in health insurance benefits program.

You will:

- ✓ Work with our Service Manager / Field Service Engineer to maintain, inspect and diagnose equipment problems, propose the best possible solution, and perform the work needed on hydraulic, electrical, mechanical and structural systems.
- ✓ Perform pre-delivery inspections to ensure customers receive equipment in working order and post-rental inspections to identify wear and/or breakage
- ✓ The position will require travel within New England to perform work both in the field, and at High Ground's location and to attend factory training classes
- ✓ Visit existing customers to inspect, advise and support the relationship – wellness visits
- ✓ Safety-First ~ Wear necessary PPE and actively support safety policy, goals, and objectives and use sound environmental practices

Requirements, Skills and Competencies: Experience and/or knowledge (minimum must include prior training of basic-principles) for hydraulic, diesel, electrical and mechanical systems.

Qualifications:

- Ability to maintain positive and effective interaction with customers, fellow employees and equipment manufacturers
- Ability to communicate both written and verbally
- Be responsible and care for company owned tools, equipment and vehicles
- Own essential hand tools Must have a valid driver's license with an acceptable driving record and pass a criminal background check
- Heavy equipment service/maintenance knowledge
- Heavy equipment mechanical experience helpful
- Post-secondary mechanic training is preferred, but a combination of education and work experience will be considered